



www.windmillpractice.nhs.uk

MINOR ILLNESS CLINICS WITH THE NURSES

WE OFFER SAME DAY BOOKABLE MINOR ILLNESS APPOINTMENTS WITH THE NURSE PRESCRIBERS

YOU WILL BE BOOKED IN WITH THEM IF YOU HAVE ; EAR / THROAT PAIN, RASH, UTI, COUGH / COLD SYMPTOMS, RAISED TEMPERATURE

Are you interested in sharing your opinions and ideas with the practice? We are launching a virtual Patient Participation Group which will meet online a few times a year to discuss practice issues and patient experience to help improve our service. If you are interested please email: nnicb-nn.windmill@nhs.net



We have made some changes to our appointment booking system Check out our website for further information





AFTERNOON CLOSURES FOR TRAINING DATES : 23RD APRIL 14TH MAY 4TH JUNE 25TH JUNE

APRIL 2024



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HELLOS & GOODBYES

This year we have employed 3 new receptionists Grace, Beth and Jane.

This quarter we also welcomed Lizzie to the admin team

We have a new GP registrar Dr Yara Shaheen

us or

NEW WELLBEING SERVICE

Helping you to live well and feel great Start making positive changes today using one of our free personalised wellness programmes.

<u>https://thrivingnottingham.o</u> <u>rg.uk/</u>

APRIL 2024

LAST QUARTER ACTIVITY EVERY DAY, ON AVERAGE WE :

RECEIVED 723 INCOMING CALLS HAD 218 APPOINTMENTS - (50% FACE TO FACE) REGISTERED 9 NEW PATIENTS VISITED 1-2 PATIENTS AT HOME ISSUED 175 MEDICATIONS PROCESSED 50 RESULTS MADE 9 HOSPITAL REFERRALS



Most pharmacies can help you with <mark>seven common conditions</mark> without needing a GP appointment

 Sinusitis (adults and children aged 12 years and over)
 Sore throat (adults and children aged 5 years and over)
 Earache (children and young adults aged 1 year to 17 years)
 Infected insect bite (adults and children aged 1 year and over)
 Impetigo (adults and children aged 1 year and over)

Shingles

 (adults aged 18 years and over)

Urinary tract infection (women, aged 16 to 64 years)



Ask your pharmacy for more information about this free* NHS service



*NHS prescription charge rules apply where a medicine is supplied







